



Helps You Get Paid Faster

No Cost to Use or Enroll

Simplifies Reconciliation

Bypasses Manual Processes Like Sorting and Opening Mail

Streamlined Access to Payers Enrolled with Change Healthcare ePayment



## Change Healthcare ePayment

Replaces paper-based claims payments with electronic (EFT) payments that are directly deposited into your bank account

**Medical Associates Health Plans and Health Choices** has selected Change Healthcare as its electronic payment and remittance reporting provider. There is no cost to you to use Change Healthcare ePayment and enrollment is free!

### Get paid faster with EFT payments

With Change Healthcare ePayment, you can accelerate your reimbursement cycle since you don't have to wait for your checks to arrive in the mail. Plus, it eliminates manual processes like sorting and opening mail, reconciling paper-based claims payments, creating deposit tickets and making trips to the bank.

### Simplify reconciliation with Electronic Remittance Advice (ERA)

Using Change Healthcare Payment Manager, an online application available for Change Healthcare ePayment users, you can also search, view and print human-readable images of the ERA. Change Healthcare Payment Manager also provides access to downloadable HIPAA-formatted 835 ERA files from Change Healthcare ePayment enrolled payers to simplify payment posting.

### Medical Providers:

Using Change Healthcare Payment Manager, an online application available for Change Healthcare ePayment users, you can also search, view and print human-readable images of the ERA. Change Healthcare Payment Manager also provides access to downloadable HIPAA-formatted 835 ERA files from Change Healthcare ePayment enrolled payers to simplify payment posting. Change Healthcare Payment Manager is available for medical providers only.

### Dental Providers:

Change Healthcare Dental Provider Services is a powerful, web-based application designed to provide a simplified, single-source solution to dental offices, allowing real-time eligibility benefits verification, claim status tracking and now ePayment services by connecting users to the largest group of dental payers in the industry. Please visit [ChangeHealthcaredental.com](http://www.changehealthcaredental.com) to enroll in the dental specific ePayment solution known as Dental Provider Services (DPS).

### Simplify Reconciliation Using the Trace Reassociation Number (TRN) Segment

Ever felt that matching your Electronic Remittance Advice (ERA) and EFT with the outstanding amount owed in your patient account system isn't always easy? At Change Healthcare, we're here to help! With your assistance, we can start providing a tracking code that you can use to match all of these together. Visit <http://www.emdeon.com/epayment/trace/index.php> to learn more!

\*Your enrollment with Change Healthcare ePayment includes access to the standard version of Change Healthcare Payment Manager, offering the capability to search, view, print and download ERA and EOP information. You can upgrade to the premium version of Change Healthcare Payment Manager, which includes more robust capabilities, for an additional charge.

## Enroll today with Change Healthcare ePayment

You can switch from paper to electronic payments over the phone, online, through the mail or via fax.

### Medical Providers:

To enroll by fax or by mail, you can download the enrollment form at [Emdeon.com/epayment/enrollment](http://Emdeon.com/epayment/enrollment).

Fax 615.238.9615

Enroll online at [Change Healthcare.com/eft](http://ChangeHealthcare.com/eft)

Enroll by mail, send complete form to:

Change Healthcare  
(Attention: Change Healthcare Electronic Payment Service Enrollment)  
P.O. Box 148850  
Nashville, TN 37214

### Dental Providers:

Visit [ChangeHealthcaredental.com](http://ChangeHealthcaredental.com) to create a Dental Provider Services (DPS) account and enroll in Change Healthcare ePayment. If you have questions about the enrollment process for dental providers, you can also call **888.255.7293**. We're here to help!

### Helpful Hints for a Change Healthcare ePayment Enrollment

- Supply your Vendor ID(s) in the Provider ID field
- Review all terms and authorization forms prior to submitting them to Change Healthcare

Change Healthcare is a leading provider of revenue and payment cycle solutions that connect payers, providers and patients to improve healthcare business processes.

To learn more about our company, our services and our commitment to improving healthcare, visit our website at [www.ChangeHealthcare.com](http://www.ChangeHealthcare.com).

