



Benefit changes regarding Coronavirus (COVID-19)

Health Choices is closely monitoring all updates regarding COVID-19. As a result of the ongoing concern and increased awareness of the disease, Health Choices will change the administration of existing plans. These policy changes, effective as of March 13, 2020, are in full alignment with the new Families First legislation (and are subject to change as additional updates are received).

The changes outlined below will apply to members covered through their employer-sponsored plans administered by Health Choices.

- **Diagnostic tests for COVID-19**
 - Appropriate testing to establish a COVID-19 diagnosis will be paid at 100%
 - Items and services furnished during an office visit to establish a COVID-19 diagnosis (which includes in-person visit or telehealth visit), urgent care center visit, and emergency room visit will be paid at 100%
 - Includes High Deductible Health Plans with Health Savings Accounts (HSAs) per IRS guidance
- **Early refill of medications**
 - Early refill of medications will be allowed
 - Your pharmacist will need to contact Health Choices at the phone number on the back of your ID card
 - Should a medication you are taking be affected by a shortage, the formulary will be flexible to allow for coverage of non-preferred and non-formulary medications and you will not be liable for any additional charges related to your medications
- **Prior Authorization is not required**
 - Prior authorization for medically-appropriate COVID-19 testing or treatment is not required.
- **24-Hour Help Nurse**
 - Health Choices offers a 24/7 Help Nurse line to every member. If you have questions about whether you should see your physician or stay home, contact a Help Nurse for advice.
 - (800) 325-7442 or (563) 556-HELP

Helpful Information

- <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>
- <https://www.mahealthcare.com/coronavirus/>
- Medications to treat COVID-19
 - Currently there are no medications available to treat COVID-19
 - Consult your physician to discuss options to manage your symptoms and condition